GoldMine

Version 2020.1 - Release Notes
GoldMine Premium 2020.1.0 / GoldMine Connect 2020.1.0
Updated August 2020

Please Note
Run the GoldMine Premium 2020.1 installer for a new installation or to upgrade GoldMine Premium Edition 9.0.0 or newer.

- If you are upgrading from a version of GoldMine prior to 9.0.0, you must first upgrade to version 9.0.0 before upgrading to this version.
- If you are upgrading from a version of GoldMine 2019.1 or lower, you must request an upgraded license before upgrading to this version. See https://forums.ivanti.com/s/article/How-to-Request-a-GoldMine-License-for-Version-2020-1-and-above-when-upgrading-GoldMine-from-GoldMine-2019-1-and-lower for more info.
- If you are switching from GoldMine Plus for Outlook to GoldMine Link for Outlook or vice versa we recommend uninstalling GoldMine Premium and reinstalling choosing desired Outlook option during reinstall. Please select to connect to existing database pointing to the shared GoldMine data folder on the server during the reinstall.
- If you are upgrading from a version of GoldMine prior to 2018.2, you must be aware of changes made in GoldMine 2018.2. See https://forums.ivanti.com/s/article/GoldMine-Release-Notes-2018-2 for more information. We strongly recommend a review of the entire document paying close attention to these topics:
  - GoldMine Unattended Installation
  - Password validation
  - Encrypted database connection
  - User password complexity
  - Addition of a read-only account for SQL Query and Filters
  - SQL Native Client usage as Database connector

Run the GoldMine Connect 2020.1 installer for a new installation or to upgrade GoldMine Connect 2015.1 or newer.

- If you are upgrading from a version of GoldMine Connect prior to 2015.1, it is necessary to uninstall the existing version of GoldMine Mobile or GoldMine Connect and install GoldMine Connect 2020.1 as a new installation.
- It is recommended that you clear the device/browser cache and restart IIS after an installation/re-installation or upgrade of GoldMine Connect.
- If you are upgrading from a version of GoldMine Connect prior to 2018.2, you must be aware of changes made in GoldMine Connect 2018.2. See https://forums.ivanti.com/s/article/GoldMine-Release-Notes-2018-2 for more information. We strongly recommend a review of the entire document paying close attention to this topic:
  - Use of https by default

What's New in GoldMine 2020.1
GoldMine Premium 2020.1.0 / GoldMine Connect 2020.1.0
Includes all functionalities added after GoldMine 2019.1.0

GoldMine Premium Edition

OAuth2 authentication for email accounts

- The changes apply to Gmail, GSuite and Office365 Work or School accounts (new or existing accounts)
- The setting in Options | Email| Accounts needs to be set to OAUTH2 for each account sending or retrieving emails from GoldMine

- While attempting to make the connection the user will need to grant access to the mailbox specified, otherwise the functionality will not work

What's Changed in GoldMine 2020.1

GoldMine Premium 2020.1.0 / GoldMine Connect 2020.1.0
Includes all functionalities added after GoldMine 2019.1.0

GoldMine Premium Edition

License number update
- License version is updated from 94 to 95
- Make sure to acquire the new license file before starting the upgrade

What's Fixed in GoldMine 2020.1

GoldMine Premium 2020.1.0 / GoldMine Connect 2020.1.0
Includes issues that were addressed after GoldMine 2019.1

16497	Invalid object name 'NOTES' when you have the column 'Notes' in the Contact search center and you open a different Database than the one with the notes table in it.
23185	When creating a contact record and adding an email address via the E-mail Addresses dialog the lookup list for Email merge field is wrong and instead from the normal merge code field
26984	Forwarding emails with multiple attachments does not include any attachments after an attachment name with an apostrophe in it
37132	Error message when first trying to use Softphone.... Softphone cannot be loaded
39082	If a field contains an apostrophe, a ' (single quote) or double (") in the label >> subsequent fields cannot be selected anymore in Column Selection of Contact Search Center and GoldMine crashes when field is selected
39694	Delete button cannot be disabled in cases
42825	Unlinked activities appear in the Daily Daytimer detailed report shows as linked activities - the contact information is filled with a contact name from other linked activities.
47501	Duplicate first name appearing in the contact field after Outlook Sync
55921	Websites over 40 characters and that have multi-line notes, when the website is edited notes on line 2 and after are deleted.
58868	Fax attachments are stripped from GoldMine emails
63601	Drafted emails, removing HTML/Rich text, will remove also all line breaks (regression to 2017.1.0.422 and also 2016.1.0.188)
64866	Cannot change Alarm option in the user preferences from Pop-up to Task-bar notification
65292	From address changes to primary email address after a reply
65813	Subject line in email cuts off after 87 characters
66945	Contact Search Center - Name (additional) is the Search by field and error message when column is added or not displayed in CSC when Search By column is used
67621	NEW emails: Foreign characters are destroyed when using field macros in email templates
68323	Selecting Printer icon at the top of an open case, the report that is generated shows no History Activity value and

	is missing the Pending Activities
68342	Forwarding a sent email linked with Outlook Link within GoldMine >> The date/time of the forwarded email REFERENCE (the prior send of the email) is changed to the current date/time.
68449	When you add Name (additional) as a further criteria in the Contact Search Center (CSC) an error appears The multi-part identifier "cs.RECID" could not be bound.
68721	Constant Contact >> New Email List dialog has typo and misleading information about mapping and no other user's groups can be selected, although this works from contact groups
68754	After changing the Activity Type for an Automated Process (AP) in Perform Actions >> Create History >> Options >> Activity Type the original selected Activity is still recorded
69428	Sending emails with images will occasionally cause the filename to be changed from image.png to image..png, breaking the image.
70098	Constant Contact will not include some records if list data contains NULL CONTUPP ADDRESS1 field.
70938	Website field of a Contact Record will not allow a trailing hyphen; the hyphen is removed on save.
71168	Multi-User activity against an additional contact will change on the receiving site to an activity scheduled against the primary contact record
71350	GoldMine exported calendar .ics file does not contain a hyphen for the "VALARM:TRIGGER"
71351	Date sent on Constant Contact Campaigns are not sorting correctly when system is set to a non US english date format (only campaigns after the 13th of month are then recognized correctly)
71433	Sending an Encrypted email using Digital ID to a contact record, where the certificate was imported >> The authenticity of the 'Public Key' portion of the recipient's certificate cannot be verified
71475	With GoldMine Link for Outlook enabled, Outlook uses 3x the CPU that it uses with the add-in disabled
71928	FRESH installation of GoldMine Premium causes the following error: File NOT found: C:\Program Files (x86)\GoldMine\OnlineHelp\default.htm
71984	GoldMine crashing when opening an email with updated meeting information
72209	Constant Contact shortens the Reference + (oc:) information to 70 characters which results in wrong Contact information displayed in the History if not the full name could be saved
72578	Could not login into GoldMine Incorrect Password! - Your Password does NOT meet the Security Policy when logging on with a proper and meeting the security requirements password or changing it
72728	Additional contacts tab does not display additional contacts when opening from the Contact Search center and already looking at additional contacts tab
72748	Contact Search Center does not display additional contact's name when Name(additional) is NOT a column and Search By column is used.
72750	When E-mail column is added in Contact Search Center and the Search by field is set to to Name (additional) an error appears The multi-part identifier "cs_em.CONTSUPREF" could not be bound.
72754	Additional Contacts tab column names needs to respect the AddContactFaxLabel GM.INI file setting
72931	When there are email addresses with LINKACCT is NULL, newly created additional contact records are not displayed if they don't have an email address
72932	When there are email addresses of additional contact records with ADDRESS1 is NULL, the email address for additional contact records is not displayed in the Additional Contacts tab
72939	The shortcut switch /m:8xx for starting a macro does not work anymore, macro recording and execution do not work at all anymore as if the feature is gone.
72949	Event log error: The multi-part identifier "CS.ACCOUNTNO" could not be bound.
73070	Google (and Microsoft) announced to turn off Less Secure Apps use and requires OAUTH only in future - Customers are concerned they cannot use GoldMine Email client anymore
73185	When an Accountno has an apostrophe no additional Contacts are displayed neither existing nor newly created ones, although they are in the database

73414	GoldMine ignores time zone in meeting request from Outlook (this was fixed as problem 65374)
73689	GoldMine Email Center - When a user sends an email, the recipients receives ' ' in the body of the email
73755	Uber Service ICS file import are causing Goldmine to crash
74052	Zoom .ics file cannot be parsed by GoldMine
74120	Contact Search Center - Incorrect syntax near the keyword 'FROM' when trying to sort by E-mail address
74245	Holidays planned/imported over several days will display correctly on the weekly calendar but only the first and the last instance on the daily calendar
74638	Search results in contact search center will not include email address of contact record when list data contains NULL CONTSUPP ADDRESS1 field.
74687	GoldMine Connect 2019.1.3.56278: Copyright information shows 2019 instead of 2020
74802	GoldMine Email Center will not allow the user to change the SMTP port numbers
74814	GoldMine Link for Microsoft Outlook - Settings: About, General and Outlook Folders corrections, e.g. Copyright and typos
75132	Adding several email accounts with E-mail Center >> Account Properties and then adding further Accounts also will lose the first (default account)