GoldMine

Version 2015.1 Hotfix 4

GoldMine Premium 2015.1.0.208 / GoldMine Connect 2015.1.0.388

Release Notes

Updated September 10, 2015

Note: Run the GoldMine Connect 2015.1 Hotfix 4 installer to upgrade an existing install of GoldMine Connect 2015.1. To upgrade GoldMine Connect from a version previous to GoldMine Connect 2015.1, it is necessary to uninstall the existing version of GoldMine Mobile or GoldMine Connect and install GoldMine Connect 2015.1 HF4 as a new installation. It is recommended to clear device/browser cache and to restart IIS after uninstall/reinstall or after upgrade of GoldMine Connect.

What's Fixed in GoldMine 2015.1 Hotfix 4

GoldMine Premium 2015.1.0.208 / GoldMine Connect 2015.1.0.388

Issue Number	Title
220719	[GMME] Unable to link a contact to an activity as the contact list only shows blank row or the top 100 contact records in the database (and no data available when searching for an existing contact)
220802	[GMME] Searching for a contact in the "Add Contact" section of an activity returns no results
221585	Text\HTML; Charset UTF-8 emails are displaying corrupt when downloaded into GoldMine.
226735	[GMME] Contacts are not appearing in filters and groups in GoldMine Mobile
231399	[GMME] When trying to search for a contact to link a forecast sale to in activities, no results are returned in larger databases if that record is outside the records initially returned.
231429	Websites entered in GMPE without http:// prefix are not working as a hyperlink in GMWEB until opened and closed within GMPE which will add the http:// prefix
231823	[GMWEB] - Lookup list for Result (Code) when creating a History item (without prior scheduling it) will be taken from Calls and not from the specific Activity type (Action, Event/Appointment)

What's Fixed in GoldMine 2015.1 Hotfix 3

GoldMine Premium 2015.1.0.196 / GoldMine Connect 2015.1.0.380

Issue Number	Title
202285	When an instance of a recurring activity synced between Outlook and GoldMine is edited in Outlook after being completed in GoldMine, a new instance of the activity for the same date/time is created in GoldMine on next sync from Outlook to GoldMine.
218095	If a file is open on a workstation it will not sync using GoldSync, File cannot be compressed
228126	Outlook integration performance decreases, may lock up local Outlook (since 2014.2 HF 2 causing the integration silently to disconnect), or even slowing down the SQL server for all users - due to Outlook integration not closing connections appropriately
230607	[GMWEB] Systems with a localized SQL Server install will result in Error failed to get activity list when clicking on Activities in GoldMine Web
230665	[GMWEB] When adding a user defined field in Opportunity Manager containing any value for existing default field names like STATUS, STAGE, SOURCE opening GoldMine Web Opportunities results in error: Server Error: An error has occurred on the server. Please contact your system administrator.
230676	[GMWEB] When using labels for Opportunity and Project Management, opening GoldMine Web Opportunities results in error: Server Error: An error has occurred on the server. Please contact your system administrator.

What's New in GoldMine 2015.1 Hotfix 2

When logged into GoldMine Web, view page source to determine the GoldMine Base and Contact Set database aliases currently in use. (Feature #227485)

What's Fixed in GoldMine 2015.1 Hotfix 2

GoldMine Premium 2015.1.0.185/ GoldMine Connect 2015.1.0.375

Issue Number	Title
203231	When in a detail tab, editing or creating new, when clicking the INFO tab, the dialogue box flickers, the recently viewed items flicker and also other non GoldMine applications
215128	When scheduling or Completing activities, the Tab view and the recently viewed list will refresh causing a performance degrade.
225765	Web import is duplicating contact2 entries for each imported contact when a lookup.ini is in use
228730	Downloading E-mails with a winmail.dat attachment crashes GoldMine

What's Fixed in GoldMine 2015.1 Hotfix 1

GoldMine Premium 2015.1.0.174 / GoldMine Connect 2015.1.0.367

Issue Number	Title
224911	Update "FrontRange Community" in GMPE Help menu
224949	Update "GoldMine Online" in GMPE Help menu
224965	[GMWEB] After clicking sign in you are sometimes redirected to GMME and username/password are seen in address bar
227522	[GMWEB] If a user has been deleted in GMPE the contact's Pending and History does not show any activities of those users for any non-master user
229222	[GMME] After auto upgrade of Chrome to version 43.xxx GoldMine Mobile does not show any data anymore only the overall forms
229241	[GMWEB] F2 Lookup values with single slashes / or double slashes // (as for comments) causing inconsistent and unexpected behavior

What's New in GoldMine 2015.1

GoldMine Premium 2015.1.0.161 / GoldMine Connect 2015.1.0.351
Functionality added since GoldMine 2014.2 release; functionality added in monthly 2014.2 hotfixes is included.

GoldMine Web > Contacts
- Contact name on Contact list is a link to the Contact record. Left click to open in current window; right click to select to open in new tab/window.
- Fields on custom screens in Contact record are ordered by tab position set in GoldMine Premium.
- A Create History (checkmark) icon is available on the Contact list and record to allow users to add a completed call, action, or event directly to History without first scheduling the activity.
- Opportunities section is available on Contact record
    o An Add link is available for creation of new Opportunities.
    o Active Opportunities are displayed before completed Opportunities.
    o Opportunities are further ordered by most recent start date, then by most recent create date.

GoldMine Web > Activities
- In addition to Week view, Activities page now includes Day and Month views.
- Activities scheduled for multiple contacts will display as a single activity with multiple attendees instead of as one activity per contact on Activities page.

- Activities list Contact name is a link to Contact record. Left click to open in current window; right click to select to open in new tab/window.
- Link activities and emails to Opportunities, Projects, and Cases by selecting from dropdown in edit mode.
- Completed Forecast Sales linked to an Opportunity cannot be edited in Goldmine Web.

GoldMine Web > Opportunities
- Opportunities can be created from Contact record Opportunities section.
  - A linked Forecast Sale is always created when creating a new Opportunity. This Forecast Sale can be viewed from the Contact record pending section or the Activities page list.
  - New or active Opportunities can only be set to an active status. It is not possible to set an open Opportunity to Won, Lost, or Abandoned.
- An Opportunities list is available.
  - Select to view by Opportunity Manager and/or Status.
  - Sort Opportunities ascending or descending from column headers. A secondary sort by Company name ascending is automatically applied.
  - Opportunity name is link to Opportunity record. Left click to open in current window; right click to select to open in new tab/window.
  - Company name is link to Contact record. Left click to open in current window; right click to select to open in new tab/window.
  - Active Opportunities can be opened for updating by clicking Edit icon in list view.

- An Opportunities record detail view is available.
  - Default and custom Opportunity fields are displayed.
    - Closed Units, Price, and Amount are displayed when Forecast Sales closed as successful are linked to the Opportunity.
  - Custom labels and order of custom fields set in GoldMine Premium are respected.
  - Active Opportunities can be updated or completed by clicking the Edit or Complete icon following the Opportunity name.
  - Pending and History activities linked to an Opportunity can be viewed from the associated Contact record. Viewing activities from the Opportunity as well as viewing and working with Influencers, Tasks, Team, Issues, Notes, Competitors, and Details is not currently available through GoldMine Web.
- Opportunities can be completed and set to Won, Lost, or Abandoned.
  - All Pending Forecast Sales are automatically completed.
  - User can select to complete other Pending activities.
  - Tasks and Issues cannot currently be completed when completing an Opportunity in GoldMine Web.
  - Wrap-up activity is not currently automatically recorded in contact History in GoldMine Web.
  - Setting a Competitor Contract Winner when losing an Opportunity is not currently available through GoldMine Web.

- Currency symbols for Opportunities respect GoldMine Web server settings. Because IIS uses Network Service as Identity for GMMobileAppPool, it may be necessary to copy current settings to system accounts via Control Panel > Region > Administrative tab > Copy settings > enable copy your current setting to Welcome screen and system accounts.

What's Changed in GoldMine 2015.1

Changes made since the GoldMine 2014.2 release; changes made in monthly 2014.2 hotfixes are included.

The locations of the Code and Result fields have been swapped in the Complete activity window in GoldMine Web.

If the GoldMine system directory and/or SQL Server are not available when logging into Outlook with GoldMine Plus for Outlook installed and enabled, the user will receive a message 'GoldMine is not available. GoldMine Plus could not be connected.' If SQL Server becomes available, the user can manually connect without restarting Outlook. If the system directory becomes available, Outlook must be restarted to connect.

What's Fixed in GoldMine 2015.1

Issues addressed since the 2014.2 release; issues addressed in monthly 2014.2 hotfixes are included.

Issue Number	Title
149488	GoldMine will sporadically crash with event viewer error referencing oleacc.dll when mouse cursor is moved over main menu items
153792	Major performance issues running any report that runs against conthist.
217631	Message regarding Microsoft Office during install updated
218036	security hole with exposing SQL password for GoldMine database in Log files for GMME and Google Apps Sync
218038	security hole when enabling Log files and APILogs for GMME - GoldMine user's password is exposed in plain text
219509	incorrect syntax error and GoldMine crashes, when downloading a constant contact campaign sent to a contact record with an apostrophe in the name or the e-mail address
221355	when the original sender has an apostrophe in the friendly name and the e-mail does have several recipients >> when replying to all the CC recipients will be stripped out
222353	GoldMine mobile does not release the license after you log out of GoldMine mobile.
222906	Constant Contact integration creates incorrect history records when writing the createon and lastdate fields in the history tab of GoldMine
223032	Completing a multi-user appointment will complete all appointments against the completing user, this is different to how a single appointment completes and needs to be changed.
223053	Use "EDIT" in a contact record with GoldMine Mobile and select "DONE," GoldMine Mobile removes the values the fields: Key2, Key3, Key4, and Key5
223815	[GMME] When editing duration of an activity in GoldMine Mobile AND completing the activity, the new duration does not show correctly in GoldMine Mobile.
223839	Name window for completing activity for multiple users/contacts so it can be called by API
223983	Specific RECIDs of contact records cause GMWEB not to open the Contact from a hyperlink e.f. from an activity in calendar to the contact >> it opens either nothing or instead the contact list
224093	[GMWEB] When using forced valid input for the state fields F2 Lookup entry that contains comments, the entry will not show as valid input in
224301	GMWEB does not display all activities graphical calendar or the Activities list when the user has more than 100 activities scheduled for the displayed activity type
224447	[GMWEB] Returning a tablet to a vertical (book) position some fields will overlap the field name and data.
224703	[GMWEB]Code field is missing from dialog box when schedule Calls, Actions, and Events.
224795	[GMWEB] Website with more than 40 characters cannot be entered via GoldMine Web client
224832	[GMWEB] E-mail addresses exceeding 35 characters can be entered but are truncated when saving / updating contact record
224833	[GMWEB] Adding Detail references exceeding 35 characters are truncated because you can enter up to 100 characters
224837	[GMWEB] Cannot add an extended detail anymore
224856	When completing a scheduled activity from a contacts pending tab the activity list will resort but the next appointment in the activity list does not cause a contact sync until it is clicked back and forth
224897	Unhandled exception errors cannot be cleared within Outlook with the GoldMine Plus for Outlook configured and the workstation cannot resolve the sysdir path
225102	[GMWEB] Provide Hyperlinks in the ACTIVITIES >> Activity List to Contacts (instead of opening the activity in edit mode)
225538	[GMWEB] If an 'other' or 'next' action activity is created in GoldMine without an time it displays at 12:00am in GMWeb. The activity displays in the list but unless the user scrolls down to 12:00AM it is not shown in the graphical calendar.

225660	[GMWEB] F2 lookup list for the reference field in scheduled activities all show the lookup list from Calls
226720	Replace Constant Contact dlls so that no workstation needs a separate new installation
228189	[GMME] GoldMine Mobile website shows three dots if you are trying to access through latest Chrome browser version (42.0.2311.90)